

EMPOWERING COURTS THROUGH TECHNOLOGY

Supporting courts through secure case management, public access, compliance reporting, cloud innovation and customer success.



INSIDE THIS NEWSLETTER

Letter from iDocket + Quarter Highlights	02-03
Featured Article	04-05
Courts in Action	06-08
Here's What Happened This Quarter That Benefited Courts	09
Engaging with the Court Community	10-11
Employee Spotlight	12
Looking Ahead	13
Contact Information	14

A MESSAGE FROM AMELIA BALDERRAMA



The courts we serve continue to navigate a rapidly changing environment, balancing increasing reporting requirements, evolving security standards, growing public expectations, and the ongoing need to do more with limited resources.

At iDocket, we believe technology should simplify these challenges, not add to them. That is why we remain focused on delivering solutions that improve efficiency, strengthen transparency, support compliance, and help court staff spend less time managing processes and more time serving their communities.

This newsletter is designed to keep you informed about the trends, innovations, and practical solutions shaping today's courts. Whether you're exploring new ways to improve operations, evaluating technology initiatives, or looking for insights from fellow counties, our goal is to provide information that is relevant, useful, and actionable.

Thank you for the trust you place in iDocket. We are proud to partner with courts and counties across Texas and remain committed to helping you meet the challenges of today while preparing for the opportunities ahead.

Amelia Balderrama

Chief Executive Officer

iDocket

QUARTER HIGHLIGHTS

Courts today face increasing demands for transparency, security, compliance, and efficiency. Throughout Q2 2026, iDocket continued to focus on initiatives that help courts meet these challenges while improving everyday operations. The highlights below reflect the key areas of focus and progress during the quarter.



Court Reporting & Compliance

Supporting courts as reporting requirements continue to evolve, helping staff maintain accuracy, reduce manual effort, and stay aligned with state mandates.



Public Access Modernization

Expanding access to court information through modern public access solutions that improve transparency while maintaining appropriate controls for sensitive records.



Cloud Adoption

Helping courts transition to secure cloud-based environments that improve reliability, scalability, and long-term operational efficiency.



Security & Data Protection

Advancing security initiatives and CJIS-aligned practices to help courts safeguard sensitive information and strengthen access controls.



Customer-Driven Innovation

Prioritizing enhancements based on direct feedback from clerks, judges, court administrators, and county stakeholders to address real-world operational needs.

FEATURED ARTICLE

Modern Jury Management for Modern Courts

Jury management plays a vital role in keeping court operations running smoothly, yet for many courts, the process remains time-consuming and heavily dependent on manual tasks. From issuing summons and tracking responses to managing check-ins and communicating with jurors, staff often spend valuable hours completing repetitive administrative work.

As court workloads continue to grow, many offices are looking for ways to simplify these processes without disrupting existing workflows. Modern jury management technology can help reduce manual effort, improve communication with jurors, and create a more efficient experience for both court staff and the public.

Recognizing these challenges, **iDocket offers a fully integrated Jury Management** solution designed specifically for Texas courts. Built to work alongside existing court operations, the solution helps streamline every stage of the jury process while minimizing administrative burden.

Designed to Help Courts:

- ✓ Automate jury summons and reminder notifications
- ✓ Improve juror response rates through digital communication
- ✓ Simplify juror check-in and status management
- ✓ Reduce repetitive manual data entry
- ✓ Integrate seamlessly with existing court workflows

FEATURED ARTICLE

By modernizing jury administration, courts can spend less time managing paperwork and more time focusing on delivering efficient, effective service to their communities.

Interested in learning more? Contact the iDocket team to schedule a personalized demonstration and see how modern jury management can support your court.

Meet **Amethyst** — iDocket's Jury Management Solution

Amethyst

Built specifically for courts, Amethyst helps simplify jury administration from summons to check-in. By reducing manual effort, improving communication, and integrating with existing court workflows, Amethyst enables courts to manage the jury process more efficiently while delivering a better experience for both staff and jurors.

Modern jury management. Built for today's courts.

COURTS IN ACTION

Real stories of how counties across Texas are modernizing with iDocket.

Across Texas, courts and county offices are embracing digital transformation to better serve their communities. From streamlining daily operations to expanding access to justice, these stories highlight how iDocket's solutions are helping counties work smarter, move faster, and deliver more.

FEATURE STORY # 1

Shelby County District Clerk



THE SOLUTION



Shelby County implemented Quartz Cloud and Ruby Red solutions, integrating case management, public access, and financial workflows.

THE CHALLENGE



Outdated systems and manual processes created inefficiencies, limited transparency, and made it difficult to keep up with increasing demands.

THE IMPACT



Improved efficiency, real-time transparency, and a better experience for staff and the community through secure, modern court technology.

FEATURE STORY #2

Jim Wells County



THE SOLUTION



Jim Wells County adopted a connected suite of iDocket solutions to unify operations across the county.

THE CHALLENGE



Disconnected systems across departments, paper-heavy workflows, and limited visibility into case and financial data.

THE IMPACT



Streamlined operations, greater collaboration across offices, and data-driven insights that support better decisions.

FEATURE STORY #3

Jack County District Clerk



Expanding Jury Management with Amethyst



Jack County District Clerk implemented Amethyst Jury Management to simplify jury processes, improve reporting, and enhance the juror experience.

FEATURE STORY #3

Jack County District Clerk

Benefits

- ✓ Simplified juror summons and scheduling
- ✓ Improved reporting and compliance
- ✓ Better communication with jurors
- ✓ More efficient staff workflows

ALSO HAPPENING ACROSS TEXAS

- **Calhoun County**
Public Access Modernization
Implemented new online access capabilities, making court records easier to access for citizens and legal professionals.
- **Refugio County**
Enhanced Public Access
County and District Clerk offices continued efforts to provide more convenient and secure online access to court records and information.
- **Kenedy County**
Jury Management Expansion
Added Jury Management to its existing iDocket environment as part of its continued investment in modern court technology.
- **Swisher County**
Cloud Modernization Initiative
Selected a cloud-based solution to support secure, reliable, and future-ready court operations.
- **Collingsworth County**
Cloud Migration Begins
Started onboarding and migration activities as part of its move from a legacy system to a modern cloud environment.

HERE'S WHAT HAPPENED THIS QUARTER THAT BENEFITED COURTS

Q2 2026 focused on delivering practical enhancements that make everyday court operations faster, simpler, and more efficient.

■ Court Operations

Enhancements to dockets, calendars, case management, and search capabilities give courts greater flexibility while simplifying daily workflows.

Helping court staff work more efficiently.

■ Document Management

Faster document access, improved scanning, and streamlined document handling make managing case records quicker and more intuitive.

Saving valuable time every day.

■ Compliance & Reporting

New reporting capabilities help courts meet evolving Texas legislative requirements while improving reporting accuracy.

Supporting compliance with confidence.

■ Financial & Workflow Enhancements

Updates to financial processes, e-filing, and administrative workflows reduce manual effort and improve operational efficiency.

Making everyday processes simpler.

■ Customer-Driven Innovation

More than 35 customer-requested enhancements were delivered across Quartz Cloud and UCMS, reflecting the evolving needs of courts across Texas.

Built from customer feedback. Designed for better court operations.

ENGAGING WITH THE COURT COMMUNITY

Every conversation with court professionals provides valuable insight into the challenges, priorities, and opportunities shaping today's judicial system. Throughout the quarter, the iDocket team continued engaging with clerks, judges, county officials, and court staff to better understand their evolving needs and help build solutions that support the future of Texas courts.



**LISTENING. LEARNING.
SUPPORTING COURTS**

ENGAGING WITH THE COURT COMMUNITY

KEY TAKEAWAYS THIS QUARTER

Public access continues to be a top priority.



Courts are looking for simpler ways to improve access to records while maintaining security and compliance.

Reporting requirements continue to evolve.



Legislative changes and OCA reporting remain an important focus for many offices.

Cloud modernization is accelerating.



Courts are exploring technology that improves reliability, scalability, and long-term sustainability.

Efficiency matters more than ever.



Reducing manual processes and simplifying everyday workflows continues to be a common goal across court offices.

Partnership matters.



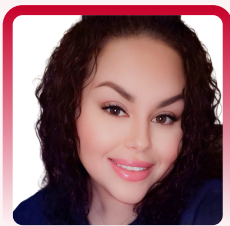
Meaningful conversations help us better understand the needs of the courts we serve and guide the future of iDocket.



Thank you to the court professionals who shared their time, insights, and ideas with us this quarter. Together, we're building stronger solutions for stronger communities.



EMPLOYEE SPOTLIGHT



Erica Basabilvaso

Business Development
Representative

This quarter, Erica helped strengthen iDocket's connection with courts and counties across Texas through customer outreach, product demonstrations, conference participation, and ongoing engagement with court professionals.

Her efforts supported meaningful conversations around public access, reporting requirements, court modernization, and case management solutions while helping courts better understand the value iDocket brings to their daily operations.



Debolina Gupta

Customer Success &
Support

During Q2, Debolina played a key role in supporting counties through training, cloud migration assistance, implementation support, and day-to-day customer guidance.

From helping courts prepare for Quartz Cloud transitions to assisting users with onboarding and operational questions, her efforts contributed to smoother implementations, stronger user adoption, and a better overall customer experience.

Thank You

The success of iDocket is built on the dedication of team members who work closely with courts every day. We appreciate Erica and Debolina for their commitment to helping courts succeed.

LOOKING AHEAD

As courts continue to adapt to changing technology, reporting requirements, and public expectations, iDocket remains focused on delivering solutions that support efficiency, security, and accessibility. In the coming months, our focus will remain on helping courts simplify compliance, strengthen public access, modernize operations, and prepare for future challenges with confidence.

Focus Areas for Q3 2026

- ✓ Enhancing reporting and compliance capabilities
- ✓ Continuing cloud modernization initiatives
- ✓ Strengthening security and CJIS-focused improvements
- ✓ Expanding public access solutions
- ✓ Supporting courts through training and educational resources
- ✓ Building solutions driven by customer feedback

Moving Forward **Together**

Every enhancement, service, and initiative is guided by the same goal: ***Helping courts operate more effectively while delivering better outcomes for the communities they serve.***

THANK YOU FOR BEING PART OF THE iDOCKET COMMUNITY

We're proud to support courts and counties across Texas and remain committed to providing the technology, service, and partnership needed to meet the challenges of tomorrow.

Your Feedback Shapes **What Comes Next**

Every enhancement, improvement, and innovation begins with conversations with courts like yours. We invite you to share your ideas, challenges, and goals as we continue building solutions that support the future of court administration.

Ready to explore what's possible?

Visit us at www.online.idocket.com Or mail us at sales@idocket.com

Let's Continue the Conversation



Call us

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