iDocket

Summer 2020 Newsletter

Letter from the President

During this unprecedented time, I would like to let you know that iDocket is here to help in anyway possible. As a company iDocket, has been able to continue providing the best customer support, guide counties to work remotely, and meet virtually with current and potential customers.

iDocket supports customers using Zoom, TeamViewer, or Bomgar and is available to help 24/7.

Application Software includes unlimited number of users; therefore counties are not burdened with unexpected expenses.

In this newsletter you will find product information and can access online training/ product videos by requesting access from sales@idocket.com.

During these hairy times please enjoy the goodies and until we see each other again stay healthy.
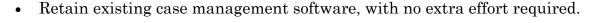
Amelia Balderrama

iDocket's Free Services to Clerks

Providing Court Case information on the Internet FREE to the Clerks.

- Retain existing case management software, with no extra effort required.

- You and your staff will experience fewer telephone calls and fewer counter requests – Saving Budget Dollars.

- The courts will not have to pay for providing information on the Internet, saving money on software and maintenance fees.

- Prevent Internet hackers from ever accessing your County's system. Court case information resides on the iDocket.com server, not your system.

- No charge to the County, and the County shares in subscription revenue.

- Ability to put images online with redaction software. Copy fees are paid monthly.

- By streamlining the process for handling court case information, become a benchmark for other courts and states.

Property

Onyx and Emerald make an unbeatable team. Emerald service is free to clerks and allows them to display property record information on the internet.

iDocket eFiling Portal

With iDocket's Jade eFiling for Courts, filers can submit documents online to participating courts and Clerks can receive and process the documents and associated fees directly through Quartz

iDocket's Premier County-Wide Software

Blue Diamond Sheriff Office Software

Features Included:

• Jail Management System - New Booking Record, Integrate Photos, Inmate Roster, Automated Health Screening and Suicide/Mental Health, Billing for Inmates. Warrant Tracking, and much more
• Records Management System - Incident Reporting, Pawn, Civil Process, Internal Affairs, and NIBRS Reporting

Quartz County-Wide Integrated CMS

Features Included:

Court Case Operations: Adding/editing/updating case, Disposing case, Import eFilings directly into the system with a simple click of the mouse

Reporting Requirements: Built in Aged Accounts Report to better manage collections, OCA Reports including Court Appointed Attorney, DPS, Omni, Hot Checks, and much more

Integrated Imaging Application: Scan document images with automatic indexing and retrieval

eDiscovery & Blue Diamond Uploader: Evidence & Record Portal for law enforcement and prosecutors

Onyx Land & Vitals Software

Features Included:

The OPR module is multi-faceted and can be used for indexing, scanning and, if desired, the cashiering of Official Public Records (OPR's). The Cashier module has the ability to cashier and stamp all products in the Clerk's office. The Vital Statistics modules are state compliant systems used to manage both formal and informal marriages, applications and all associated forms.

Amethyst Jury Management Program

Features Included:

Quartz Jury software will help enter, maintain, track, and manage jurors and summons. The software will provide a user interface with batch scanning, iPad interface, and much more.

Customer Support

Software, Support, and Installation are handled directly by our staff. iDocket knows our clients and the unique requirements of each client. Support calls handled remotely, and can be onsite within 1 days notice. iDocket provides the best customer support in Texas.

Latest Technology

All customers are on the same version of software with inclusive updates. iDocket's software is user friendly, hardware independent, and easy to maintain.

Customized Software

iDocket's premier application software is customized for each office, enhancing your workflow with innovative time-saving processes.

Contact a Sales Specialist Today

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