iDocket Rocks

January 2019 Newsletter

www.iDocket.com

Letter from the President

I want to welcome all new and past Clerks to come by our booth in San Marcos. We have great things happening with iDocket and are excited to see everyone. We are prepared to discuss records online, case management software, and ideas to help the growing consortium of our customer base.

The hottest topic we are discussing as a company is records online. As Cindy Groomer said many years ago "whether by choice or mandate, Clerks will be forced to place court records on the Internet to meet the demand for information." The time has come and we want Clerks to know they have a choice. Cindy loved iDocket because we allow Clerks to control the process rather than react to it. Since Clerks are being forced to put their records online, why not put them online with iDocket also. The process is extremely simple, the legal field loves iDocket's website, and we want to show the state of Texas there are other options for records online.

Our business model is working in partnership with the Clerks. We have paid Texas Clerks over half a million dollars over the past three years. This is revenue paid to Texas Clerks. Help us grow it.

Secondly, our partnership with STW for Auditor and Treasurer software has completed our suite of County-Wide software. The biggest benefit to a County-Wide solution is the efficiency of integrating information between county offices. A common database simplifies searches and access across the county. What separates iDocket apart is our commitment to Customer Support. We customize our software to fit each Clerk's office rather than make the Clerk's business fit our software. Our software development team is second to none and getting better all the time.

Lastly, I'll leave you with a challenge. Join Texas Clerks and set the standard for records online and county-wide software. Our software is second to none, best in the business. iDocket wants to thank Texas Clerks for your support and we ask you for your business.

Come by and see us,

Amelia Balderrama

President

TELEPHONE: A.C. 806

CIVIL 379-2300
FAMILY 379-2319
CRIMINAL 379-2313
JURY ROOM 379-2322

Potter County

CINDY GROOMER
DISTRICT CLERK

P.O. BOX 9570
AMARILLO, TEXAS 79105-9570
501 SO. FILLMORE — SUITE 1B

December 22, 2000

Armando Balderamma
iDocket. com
1616 S. Kentucky
Amarillo, TX 79106

Armando:

In response to your recent letter regarding the advantages of iDocket, I can say I wholeheartedly agree with your observations. We loaded our files onto the Internet site on September 1, 1999 and have realized both subtle and significant benefits. iDocket has reversed the traditional method of delivering court information to the general public. Before iDocket, citizens had to contact our office to inquire about documents on file and other activities within a court case. As you can imagine, we spent a lot of time on the phone each day responding to inquiries.

We have noticed a significant drop in the number of phone calls for information. Once we inform callers that information is available on the Internet, they find it more convenient and accessible. Litigation often moves at a fast and furious pace and the legal community likes the 24/7 access to our database. In past years callers were limited to obtaining information from staff members from 8:00 a.m. through 5:00 p.m., and *never* on a weekend or holiday. Now our entire database is available anytime.

It is also most helpful to us to have iDocket available when our system is down. It serves as a temporary back up system that we can use to obtain information for our needs when access to our system is interrupted.

I am impressed with the number of counties that have joined the consortium. They too must see the benefits of using the Internet to improve services. I believe that whether by choice or mandate, clerks will be forced to place court records on the Internet to meet the demand for information. iDocket allows clerks to control the process rather than react to it. Thanks so much for your cooperation and willingness to make iDocket a viable, "clerk friendly" tool that we can use to improve the judicial system.

Sincerely,

Cindy Groomer, District Clerk

Judicial Records Online using Ruby

Our fundamental belief is that the court Clerk is the elected custodian of the record. We respect the wish of each Clerk in deciding what data they want to make available on the Internet.

We charge the Clerks' copy fee. Whatever the Clerk asks us to charge, we can accommodate. Most have chosen $1/page with no limit on document size.

Our database contains all public cases the Clerk has in their CMS. If the Clerk adds old cases to their CMS, we pick them up as well.

We have Criminal, Civil, and Probate cases. Family Law is categorized as a Civil case.

Court settings are displayed with case information.

Attorneys get their (daily) court calendar of cases on the docket for the next five business days.

Users get (daily) notifications on any updates of cases they track.
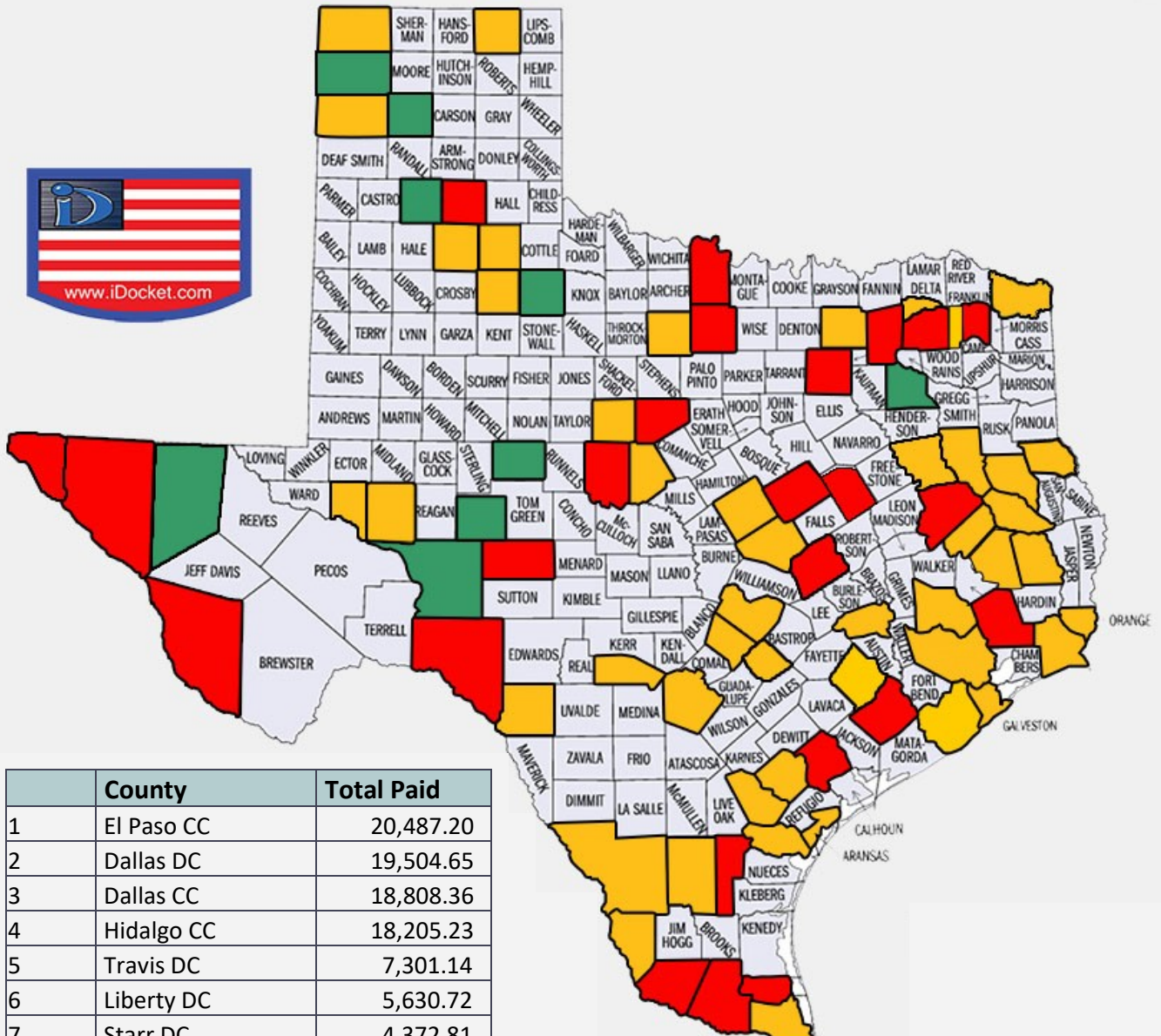
Benefits include:

- Less customer traffic and fewer phone calls lead to a more efficient and time-saving clerk's office.

- Increases security and peace of mind by providing constituents better service and confidentiality.

- Generous revenue sharing places money back into the county — We are marching towards exceeding $200k paid to Texas Clerks this year. Get your fair share! We charge and collect your copy fees and they are paid monthly without any extra effort from you.

About Cindy Groomer

Cindy Groomer was the District Clerk in Amarillo from 1987 to 2000. It was her vision that inspired the creation of iDocket.com. She designed the concept and flow from the Clerks office updating daily case information making it as current as when the courthouse opens each morning. Most importantly, if and when a case becomes non-public (non-disclosure, expungements) it is removed from our database simply by the Clerks doing their normal work without any extra effort required.

Our gratitude to Cindy Groomer who passed in 2005. Her legacy has been established in Texas as iDocket promotes their web site service world-wide.

Thank you El Paso CC for leading the pack!

www.iDocket.com

	County	Total Paid
1	El Paso CC	20,487.20
2	Dallas DC	19,504.65
3	Dallas CC	18,808.36
4	Hidalgo CC	18,205.23
5	Travis DC	7,301.14
6	Liberty DC	5,630.72
7	Starr DC	4,372.81
8	Liberty CC	4,341.72
9	Victoria DC	3,814.68
10	Victoria CC	2,864.68
11	Cameron CC	2,738.92
12	Cameron DC	2,738.92
13	Wharton DC	2,705.86
14	Hunt CC	2,435.41
15	McLennan DC	2,093.72
16	Hopkins DC	1,865.10
17	Jim Wells DC	1,835.95
18	Webb CC	1,745.53
19	Webb DC	1,745.53
20	Titus DC	1,606.69
21	Wharton CC	1,565.86

	County	Total Paid
22	Starr CC	1,479.81
23	Polk DC	1,439.62
24	Polk CC	1,439.62
25	Bell CC	1,430.06
26	Bell DC	1,430.06
27	Houston DC	1,404.30
28	Coryell CC	1,304.30
29	Angelina CC	1,302.71
30	Nacogdoches CC	1,268.90
31	Nacogdoches DC	1,268.90
32	Washington CC	1,167.75
33	Washington DC	1,167.75

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Better than FREE - $164,671.03 paid to Texas Clerks

	County	Total Paid		County	Total Paid
34	Bowie CC	1,128.23	77	Crane CDC	100.00
35	Bowie DC	1,128.23	78	Coleman CC	100.00
36	Crockett CDC	1,114.60	79	Briscoe CDC	100.00
37	Brown CC	966.39	80	Cherokee DC	100.00
38	Willacy DC	942.80	81	Clay CC	100.00
39	Bee DC	919.57	82	Shelby CC	100.00
40	Val Verde DC	822.95	83	Floyd DC	100.00
41	San Patricio CC	770.17	84	Kinney CDC	100.00
42	San Patricio DC	770.17	85	Culberson CDC	100.00
43	Bandera CC	631.22	86	Schleicher CDC	100.00
44	Bandera DC	631.22	87	Galveston CC	100.00
45	Hopkins CC	532.10	88	Galveston DC	100.00
46	Houston CC	496.30	89	Ochiltree CC	100.00
47	Jefferson DC	495.40	90	Ochiltree DC	100.00
48	Duval DC	489.52	91	Caldwell CC	100.00
49	Hays CC	487.30	92	Young CC	100.00
50	Hays DC	487.30	93	Young DC	100.00
51	Aransas CC	446.14	94	Colorado CDC	100.00
52	Aransas DC	446.14	95	Dickens CDC	100.00
53	Limestone CC	440.60	96	Franklin CC	100.00
54	Eastland CC	346.29	97	Franklin DC	100.00
55	Willacy CC	291.80	98	Milam DC	100.00
56	Jack CC	291.60	99	Motley CDC	100.00
57	Limestone DC	291.60	100	Oldham CDC	100.00
58	Jack DC	290.60	101	Orange CC	100.00
59	Johnson DC	264.50	102	Upton CDC	100.00
60	Hudspeth CDC	261.00		**Total Paid**	
61	Johnson CC	254.50			**164,671.03**
62	Goliad CDC	248.79			
63	Brazoria DC	230.40			
64	Angelina DC	202.78			
65	Zapata CC	191.00			
66	Floyd CC	164.00			
67	Montgomery CC	139.20			
68	Tyler CC	122.00			
69	Dallam CDC	111.16			
70	Real CDC	109.00			
71	Trinity CC	102.00			
72	Presidio CDC	100.00			
73	Collin CC	100.00			
74	Collin DC	100.00			
75	Calhoun CC	100.00			
76	Calhoun DC	100.00			

iDocket's and STW's Partnership

The newest change with iDocket is our partnership with STW. We have achieved our goal of providing a "county-wide" solution serving ALL county departments – all from one source and one integrated support system. Our strategic partnership with STW Inc., a privately held TX corporation, allows us to provide government focused financial management solutions. Since 1992 STW Inc. offers an innovative approach with flexible and secure solutions.

Counties have a choice for complete county wide software solutions with iDocket and STW. iDocket provides judicial applications and STW provides financial management applications. iDocket.com is a S-Corporation founded in March of 2000 which evolved from Solutions, Inc., a software development company created in 1991 by Armando Balderrama after 15 years with IBM. iDocket is incorporated within the State of Texas with headquarters in Amarillo, having offices strategically located in El Paso, San Antonio, and Rio Grande City, Texas.

Our foundation service of hosting a website for judicial information and redacted documents, which we offer free to Counties, brings in most of the company's revenue. Our subscription revenue allows us to develop cutting edge and affordable software including our Case Management Systems (**Quartz**) that we offer to Clerks across Texas. Our first installation, in Starr County, is still running today. Over the years we have developed integrated County-Wide Systems including software for County & District Clerks across Texas. We have also developed cutting edge and affordable integrated software to include: Blue Diamond Sheriff's software (CAD, RMS, JMS,), Quartz Judges Bench, Quartz CA/DC, Quartz CC/DC, Amethyst Jury, Quartz JP, Ruby judicial records online, Emerald land records online, and Onyx OPR.

iDocket.com has been providing software for over 18 years to county government.. To stay compliant and ahead of the curve, iDocket's sales specialist attends all JCIT Supreme Court meetings. We have dedicated employees for research and development depending on their area of expertise. Today iDocket.com has 83 customers using iDocket's premier application software. We believe software support is paramount to any successful relationship with counties. We have dedicated employees for support. Both iDocket and STW's software licenses include unlimited users with no additional surprise charges for enhancement upgrades. All clients are on the most current software version and never have to have costly conversion charges to a new version.

County Officials now have a choice when looking for County-Wide software. iDocket & STW can beat support, technology, and pricing of any vendor in Texas. Please contact sales@idocket.com if you are interested in hearing more.

iDocket's Premier County-Wide Software

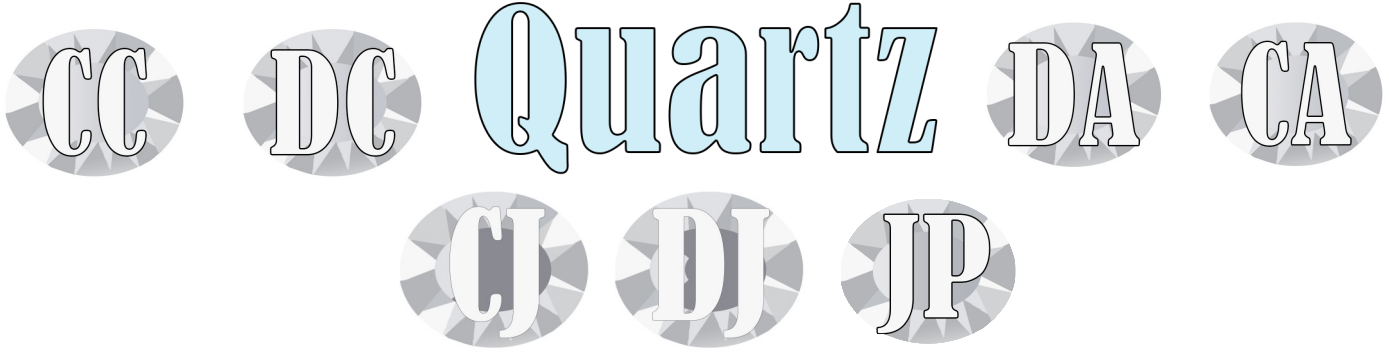## Providing Court Case information on the Internet FREE to the Clerks.

· Retain existing case management software, with no extra effort required.
· You and your staff will experience fewer telephone calls and fewer counter requests – Saving Budget Dollars.
· The courts will not have to pay for providing information on the Internet, saving money on software and maintenance fees.
· Prevent Internet hackers from ever accessing your County's system. Court case information resides on the iDocket.com server, not your system.
· No charge to the County, and the County shares in subscription revenue.
· Ability to put images online with redaction software. Copy fees are paid monthly.
· By streamlining the process for handling court case information, become a benchmark for other courts and states.

iDocket eFiling Portal

TexFile eFiling for Courts is the official electronic filing solution for the State of Texas. With TexFile eFiling for Courts, filers can submit documents online to participating courts and clerks can receive and process the documents and associated fees.

iDocket's Premier County-Wide Software

iDocket's Quartz Case Management System was built using the latest technology. In return, the system is easier to use and able to maintain seamlessly with state mandates. Also, users have the ability to be part of a County-Wide System allowing data to flow throughout the County.

Features Included:

Court Case Operations: Adding/editing/updating case Disposing case, Import eFilings directly into the system with a simple click of the mouse

Case Detail Operation: Adding hearings, events, bonds, fees/fines to the case. Editing/updating/removing hearings, events, bonds, fees/fines

Party Operations: Searching party by name and auto-populate their data on the screen

Court Settings: Print Notice with ability to edit the notice before printing.

Search Operations: Perform searches on Name or Cause Number

Reporting Requirements: Built in Aged Accounts Report to better manage collections
OCA Reports including Court Appointed Attorney

Integrated Imaging Application: Scan document images with automatic indexing and retrieval

Maintenance: Software maintenance and upkeep is included

ONYX software product has several components.

Features Included:

The OPR module is multi-faceted and can be used for indexing, scanning and, if desired, the cashiering of Official Public Records (OPR's). ONYX is an excellent vehicle for the scanning of OPR's and creating an index database.

The Cashier module has the ability to cashier all products in the clerk's office. It also functions as an optional first step in the document recording process of cashiering, indexing, scanning, search and retrieval.

The Vital Statistics modules are state compliant systems used to manage both formal and informal marriages, applications and all associated forms as well as birth and death records.

Jury Program

The Jury Management System will allow your office to utilize a complete jury package including jury panel management.
Quartz Jury software will help entering, maintenance, tracking and management of County's information. The software will provide a user interface for entering and editing data and generating reports and provide for the overall management of County's information and Jury information.

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Product Demonstrations

Onyx Cashiering & Total Records Management - Monday 12:00 - 1:00 p.m. Private Dining Room

Quartz Case Management Presentation - Tuesday 12:00 - 1:30 p.m. Private Dining Room
Do you have questions about Quartz? iDocket will be presenting Quartz beginning to end.

Ruby Public Access Presentation - Wednesday 12:00 - 1:30 p.m. Private Dining Room

Please RSVP to sales@idocket.com if you plan on attending. Lunch will be available.
Come to our Solutions Room, you'll be glad you did.

For a private product demonstrations please contact one of our staff members to set up a demo.

Armando Balderrama	**Amelia Balderrama**	**Marilyn Greer**	**Richard Luna**
Cell: 806-433-3897	Cell: 806-584-5443	Cell: 903-654-8582	Cell: 830-743-5554
Armandob@iDocket.com	Amelia@iDocket.com	Marilyn@iDocket.com	Richard@iDocket.com

Toll Free: 1-800-iDocket • Sales@iDocket.com • Support@iDocket.com

iDocket Solutions Booth

Private Dining Room 1
Our Booth: Monday - 10:00 am - 5:00 pm
            Tuesday - 7:30 am - 5:00 pm
            Wednesday - 7:30 am - 12:00 pm
Come by iDocket's booth for goodie bags. Remember, we run out early, make sure to come by.

Solutions Room: Open Daily : Days 8:00 - 5:00
The Solutions Room provides a special place to meet with Clerks. Technical staff is on hand to answer questions for current and potential customers.

Lunch provided Day 12:00 - 1:00. Please RSVP to sales@idocket.com or text 806-584-5443

Free Business Cards

Come by and get your picture taken and receive a box of business cards. A professional looking business card is a great way to promote you and your office. Cards will be mailed three to four weeks after the conference so get started with a picture and enjoy some snacks and refreshments in our Solutions Room.

Conference Itinerary

The latest conference itinerary can be viewed at: http://www.cdcatexas.com/
This is the CDCA's website and will provide the latest agenda for the conference.